

AUTUMN MARTINI

Senior Product Designer | Enterprise SaaS & Complex Systems

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PROFESSIONAL SUMMARY

Senior Product Designer with 10+ years of experience designing complex enterprise SaaS platforms across fintech, analytics, energy, and physical security. Specializes in translating operational complexity into scalable, multi-role product systems that drive measurable efficiency and adoption. Repeatedly converted from contract to full-time by enterprise clients—including within 90 days at Allegion—reflecting consistent delivery and the trust of teams who chose to retain me. Leads discovery, workflow architecture, and AI-enabled prototyping across Agile delivery environments, partnering closely with product, engineering, and research to ship secure, decision-ready experiences.

CORE SKILLS

Enterprise SaaS Platforms | Multi-Role Workflow Design | Information Architecture | Interaction Design | Product Strategy & Discovery | AI-Enabled UX Workflows | Design Systems & Component Libraries | Operational Dashboards & Data Visualization | UX Research & Usability Testing | Agile / DevOps Collaboration | Secure Software Development Lifecycle (SSDLC)

PROFESSIONAL EXPERIENCE

HORSE KEEPER — Remote

Founder / Product Designer / Product Manager / Developer • February 2026 – Present • [Case study →](#) • [Prototype →](#)
AI-enabled mobile product designed and built to simplify horse and ranch management through intuitive, decision-ready experiences.

- Leading end-to-end product strategy, UX design, product management, and front-end development for a mobile-first platform built with React Native + Expo.
- Shipped a production-ready beta approved by Apple TestFlight on first submission, validating the full design-to-deployment workflow as a solo operator.
- Conducting user interviews and iterative usability testing to validate workflows and refine core experiences around care routines, records, and service coordination.
- Leveraging AI-assisted workflows (ChatGPT, Claude, Figma Make) to accelerate requirements definition, prototyping, and front-end development.
- Exploring marketplace dynamics between horse owners and service providers, including trust, scheduling, and continuity of care.

ALLEGION (SCHLAGE) — Remote

Senior Interaction Designer • May 2023 – February 2026
Global security company specializing in access control and door hardware solutions.

- **Joined on contract and converted to full-time within 90 days** on the strength of early delivery across the Overtur ecosystem.
- Led discovery and experience design across Allegion's Overtur ecosystem, including Estimate & Order (OEO) and Overtur Manage (Key Lifecycle Management).
- Modernized spreadsheet-based key tracking into a centralized, subscription-based lifecycle platform supporting enterprise adoption.
- Designed multi-role workflows spanning specification, ordering, inventory management, and holder tracking across distributed stakeholder groups.
- Accelerated prototyping timelines by 75% through adoption of AI-supported tools (Figma Make) and structured synthesis workflows.
- Partnered with research, product, and engineering to synthesize user interviews into actionable UX requirements and iterative releases.

- Contributed within Agile / DevOps environments through backlog refinement, sprint planning, and secure software delivery.

WELLS FARGO — Remote

Senior Product Designer (Contract) • August 2021 – May 2023

Leading multinational financial services company providing banking, lending, and investment solutions.

- Designed SBA (Small Business Administration) loan portal experiences, translating complex regulatory and risk-based workflows into intuitive, secure user journeys aligned with enterprise KPIs.
- Delivered validated prototypes that informed roadmap prioritization and implementation strategy across product, compliance, and engineering teams.

NEXTERA ENERGY — Remote

User Experience Architect (Contract) • May 2020 – August 2021

One of the largest clean energy companies in the world, focused on renewable energy generation and electric utility services.

- Designed contractor site and work management systems focused on safety and field efficiency, streamlining issue identification and troubleshooting for faster resolution.
- Developed reusable UI components to strengthen system consistency and scalability across operational platforms.

NIELSEN — Remote (Chicago, IL)

User Experience Architect • August 2012 – April 2020 • [Case study →](#)

Global data and analytics company measuring audience behavior across media, retail, and consumer markets.

- **Engaged initially as a contractor and converted to full-time** based on sustained delivery across global analytics platforms.
- Architected user experiences for global data analytics platforms, enabling users to interpret complex audience and market insights through intuitive interfaces.
- Simplified complex data ecosystems into actionable, user-centered dashboards — increasing engagement, reducing bounce rates, and improving session duration.
- Drove adoption of enterprise design standards and scalable component libraries across teams.

EARLIER EXPERIENCE

CITRIX SYSTEMS — Fort Lauderdale, FL

Visual Designer

Software company delivering secure digital workspace solutions for remote access, virtualization, and cloud-based productivity.

- Established scalable visual design systems and component libraries that drove consistency across multiple enterprise cloud products.
- Partnered with multiple engineering teams through implementation to ensure design fidelity and scalable execution, increasing brand adoption by approximately 30%.

EDUCATION & CERTIFICATIONS

Nielsen Norman Group — UX Certification, Influencing Behaviors

Associate of Arts (AA) — Art Institute of Fort Lauderdale, FL

TOOLS & TECHNOLOGIES

Design & Prototyping: Figma, Figma Make, Sketch, Adobe XD, Axure, InVision

Research & Collaboration: UserTesting, Miro, Jira, Confluence, Microsoft Teams

Technical Awareness: React Native + Expo, HTML, CSS, Bootstrap, Material Design, WCAG 2.1